



Level 2 IT, Software, Web Telecom Professional

Pathway 2

IT Practitioner Foundation Apprenticeship

APPRENTICESHIP

Our apprentices are our future workforce, Managers, Directors, apprentices are key to our economy and prosperous future.

Apprentices gain valuable skills and knowledge to support businesses across Wales. Their training is tailored to the employer business needs therefore, making a direct positive impact for the business.

As Managing Director of ITeC Digital Training, I speak to employers and apprentices daily and I am always amazed with the positive impact apprentices provide for businesses. Having worked within the Work Based Learning Sector for over 36 years, it is great to obtain feedback from previous apprentices and to find out how their careers have progressed, especially within the IT sector. Some become Managers or business owners and recruit their very own apprentices!

Helen Necrews

Managing Director, ITeC Digital Training



WHY CHOOSE US

“We at ITEC Digital Training are here to provide a unique environment to foster lifelong learning, innovation and inspire the next generation of IT/ Digital workforce.

To support businesses and their employees with the necessary skills and knowledge to work within our digital world we all now live in”.

- We are a well-established training company with over 36 years experience.
- With our personal touch, we will guide you through the step-by-step process of recruiting an apprentices.
- We only specialise in IT apprenticeship programmes, so have the necessary skills and knowledge to support your business needs.
- We have a passion for all things Digital





WHO IS IT FOR

This apprenticeship framework is designed for new entrants to a role in the IT & Telecoms sector, and provides progression and re-skilling routes for existing IT professional.

This pathway covers all job roles in the software development sector. The framework is designed in this way to provide maximum flexibility for employers and apprentices, due to the constantly changing job roles and technology requirements in the IT and Telecom industry.

This is an excellent opportunity to gain the skills and experience required for a career in the world of mobile app/software testing and is not an opportunity to be missed.

RELEVANT ROLES

- Database Administrator Support
- Telecom Assistant
- Network Support
- IT Technical Support

SKILLS REQUIRED

- Highly organised with a strong attention to detail
- Solid experience of using various forms of technology
- Strong communication skills

QUALIFICATION GAINED

- City and Guilds Level 2 Diploma in ICT Professional Competence
- City and Guilds Level 2 Diploma for ICT Systems and Principles
- Essential Skills Qualifications (Application of Number, Communication and Digital Literacy)

TYPICAL UNITS

- System Operation and Management
- Install/Upgrade Software
- Technical Advice and Guidance
- Technical Fault Diagnosis
- Replace and Upgrade Hardware
- Remote Support

EMPLOYERS INCENTIVE

Recently Welsh Government announced that they would be extending the Employer Incentive Scheme until the 30th September 2021. This initiative is a key part of the Welsh Government's covid commitment to support businesses and workers in recovering from the impact of the coronavirus.

CRITERIA

- The £4,000 incentive will be available to businesses that are employing an apprentice aged 16 - 24 for at least 30 hours per week.
- Businesses could also receive £2,000 for each new apprentice aged 16 - 24 they employ for less than 30 hours a week.
- Businesses can access £2,000 for each new apprentice aged 25+ they hire on a 30 hour or more contract, and a £1,000 incentive for apprentices working less than 30 hours.

CONTACT US



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